

# Loaner Request Form

Date: \_\_\_\_\_

Dealer name if applicable: \_\_\_\_\_

**Before requesting a loaner, please contact Product Support** and speak with a representative to ensure we have a clear understanding of the issue with your equipment. 800-846-2713 (Press 1)

Customer Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Ship To: \_\_\_\_\_

E-mail: \_\_\_\_\_

**Wear and tear items are not included with Loaners (i.e. tires, treads, cables etc.)**

Please remove wear and tear items from your equipment prior to sending in for repair as you will need to use them with the Loaner.

**RA # from Subsite Portal:** \_\_\_\_\_

**\*REQUIRED TO RECEIVE LOANER**

\*RA # IS ISSUED ONCE YOU HAVE SUBMITTED YOUR REPAIR INFORMATION ON PORTAL.SUBSITE.COM

**REPAIR SERIAL #** \_\_\_\_\_

**Support Rep. you spoke to:** \_\_\_\_\_

## MAINLINE CAMERA



TRAKSTAR



TRAKSTAR II

## MINI CAMERA



1306



1545



PROBE

W/SONDE

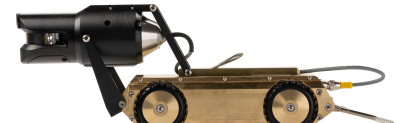


JOYSTICK CONTROLLER

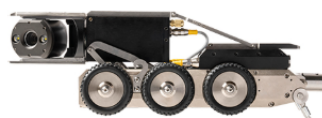
## TRACTOR



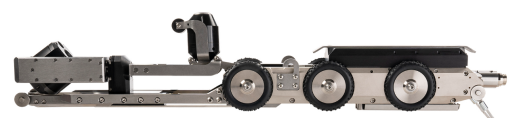
TRANSTAR



MINI TRACTOR



TRANSTAR II



LATERAL LAUNCHER



STORM DRAIN TRACTOR



PROTRAK CRAWLER



MOTOR ONLY

Oklahoma Support Team 800-846-2713/ Kentucky Support Team 859-499-0122  
E-MAIL REQUEST TO: customerservice-ok@subsite.com and/or support-ky@subsite.com

**Any Loaner request(s) submitted after 2:00pm from Oklahoma or Kentucky cannot be guaranteed to ship the same day**