

RS Technical Services Inc.
High Performance Pipeline Inspection Systems



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ELECTRONICS
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HIGH PERFORMANCE
PIPELINE INSPECTION SYSTEMS



INNOVATIVE LEADER FOR OVER 30 YEARS

A COMPANY OF FIRSTS

- ✓ First mainline color camera featuring internal lights
- ✓ First U.S. manufacturer to build a true pan & tilt camera with tracking lights
- ✓ First to manufacture cable reels that offers "electrical gear selection" and a true freewheeling cable drum
- ✓ First tractor design to provide freewheeling for rapid return
- ✓ First to design an electronic circuit to double tractor torque without increasing supply current
- ✓ First to introduce a steerable storm drain tractor or large pipeline tractor
- ✓ First U.S. company to design an explosion proof camera and tractor approved for Class I Division I applications
- ✓ First to design a universal tap cutting control system for single conductor camera systems
- ✓ First to design Single Conductor Laser & Sonar Profiling Systems
- ✓ First manufacturer to produce a Single Conductor Panomorphpic Camera System

Why Choose RST?

The answer is very high performance.

After more than 30 years, RST continues to design what many top professionals believe is the industry's best, most cost effective and durable equipment.

It's no secret that municipalities and contractors are faced with the great responsibility of choosing the right equipment to meet the daunting challenge of rehabilitating North America's water infrastructure.

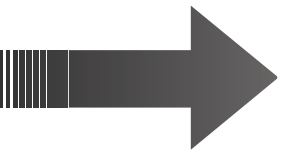
At the end of the line is every board member, town council member, and taxpayer who will fund this incredibly expensive reconstruction - and they deserve nothing less than good decisions.

Employing our equipment is a smart investment.

RST backs its full range of proven tools with a level of service that recognizes the importance of keeping our customers up and running, and winning this challenging rehabilitation battle.

We serve North America with a highly experienced network of dealers and three strategic service locations.

We are ready to answer your questions and provide on-location demonstrations. Contact us soon.



RST'S SINGLE CONDUCTOR TECHNOLOGY

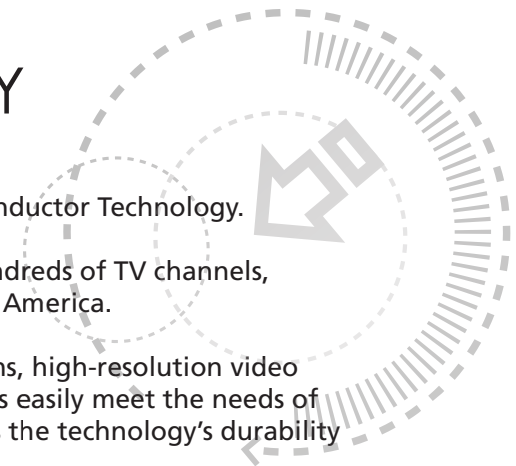
RST pipeline inspection tools owe a great deal of their reputation for high performance to Single Conductor Technology.

This powerful transmission technology is a version of the same coaxial cable that reliably delivers hundreds of TV channels, high-speed Internet, voice communication, and more to millions of households and businesses across America.

RST uses this leading technology to offer our customers an expanding number of equipment functions, high-resolution video images, industry-leading power, forward and backward compatibility, and more. While these features easily meet the needs of most equipment operators, what has won over the most demanding municipalities and contractors is the technology's durability and field performance.

Our quarter-inch diameter single conductor features two layers of galvanized steel wire that are Contra-Helically wrapped around the outside of the cable. The result is an extremely durable conductor with a lifespan that has been proven to be at least three times that of any multi-conductor cable. Should the cable wear or break (which clearly happens with extensive use) it can be re-terminated in the field in a matter of minutes, so productivity is maximized.

RST is so confident in our cable's performance, we back it with an industry-leading five-year warranty.



SIMPLIFY YOUR LIFE AND INSPECTIONS.

- FULLY EXPANDABLE AND UPGRADABLE
- INTERCHANGEABLE COMPONENTS
- EASY MAINTENANCE
- SMALL DIAMETER TO STORM DRAINS

Cameras.....	4
Transporters	6
Mainline and Lateral Inspection System.....	9
Tap Cutter	10
Helix Manhole Inspection System	11
Portable Systems.....	12
Sonar Profiling	14
Special Applications + Controllers	14
Compatibility Guide	15
Vehicles + Installations	16
Reels + Cables	17
Accessories	18
Software + Support and Warranty.....	19

Cameras

TRAKSTAR LINE

High Res video with total zoom of 40:1 (10X optical and 4X digital)
Integrated pan/tilt head with built-in ultra bright, fully adjustable LED's

Remote controlled with full camera head swing/rotation

Programmable pan and rotate limits with on-screen instructions

Internal pressure and humidity sensors and internal clock with startup counter

On-board diagnostics

Home function to return camera head to straight ahead position

LED lights with remote controlled light settings

Sapphire lens window

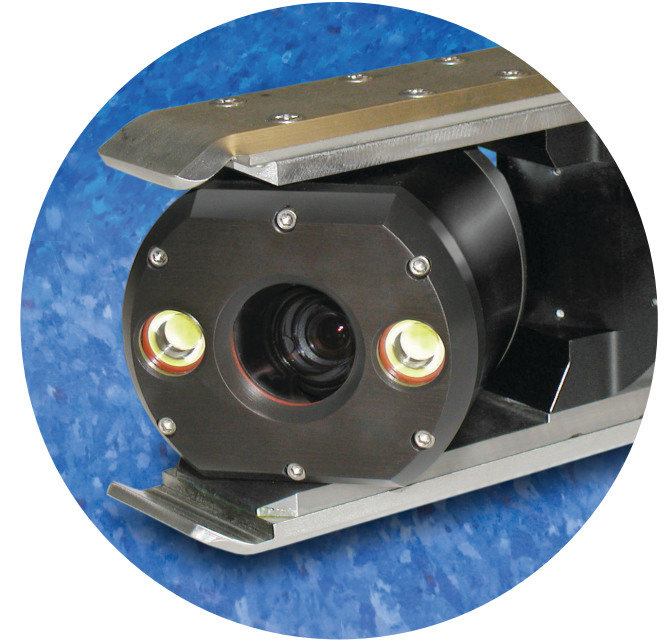
PAL video format available

TRAKSTAR II

Great things come in small packages, like the TrakSTAR II Camera, RST's shortest Pan & Tilt Zoom camera.

The TrakSTAR II is a micro-processor controlled Single Conductor camera that is well ahead of other cameras in the industry and has many new features.

The TrakSTAR II is half the body size of the TrakSTAR Camera and was designed to fit on the all new TranSTAR II Steerable Tractor.



TRAKSTAR

The design of this unit's 2 high intensity bright white LED light arrays produce more lumens than standard LEDs or halogen lights.

These high performance light arrays are guaranteed for the life of the camera.

Capable of operating on up to 2,500' of single conductor cable.

Options include:

- ✓ Inclinator
- ✓ Laser crack measurement diodes

Features	OmniEYE 360	TrakSTAR II	TrakSTAR	OmniSTAR Probe
Pipe Sizes	6" and up	6" and up	6" and up	4" to 12"
40:1 Zoom	Software Zoom	✓	✓	
Pan & Tilt	n/a	✓	✓	✓
Auto Iris	✓	✓	✓	✓
Auto Focus		✓	✓	
Adjustable Lighting	✓	✓	✓	✓
Internal Condition Sensors		✓	✓	
Lights Pan with Camera	n/a	✓	✓	✓

OMNISTAR PROBE

Designed to fit in 4" or larger pipelines, the camera will mount on RST Single Conductor Push Rod and the Mighty Mini Tractor.

The camera has a 360° continuous rotate capability and a 270° panning capability!

- ✓ Micro Processor Control featuring a Home function to return camera head to upright and straight ahead position as well as a pre-programmed "Lateral Find"
- ✓ Compact, rugged, aluminum and stainless steel housing
- ✓ 4 High Intensity LEDs
- ✓ Fits in 3" pipes if used as a push camera or 4" lines if used with the Mighty Mini Tractor as a mainline camera



Experience the first single conductor panomorphpic inspection system available for pipeline inspection.



OMNIYE 360

The OmniEYE 360 pipeline inspection camera is a state-of-the-art, single conductor inspection tool, compatible with existing RST portable and mainline inspection systems and modifiable for use with most multi-conductor systems.

With its continuous 360° image capture, operators can perform uninterrupted pipeline inspections at speeds up to two times faster than traditional methods (up to 70' per minute). The OmniEYE 360 camera is designed for inspection in lined 6" and larger diameter lines up to 2,500' in length.

The inspection process is greatly simplified when using the OmniEYE 360—crews only need to clean the line and then run a continuous inspection. Post processing and review can be accomplished in the field or back at the office.

The captured images are linked with a powerful software package that allows for identifying defects and features in the pipeline with greater speed and accuracy than traditional inspection methods. Data capture features include: accurate measurements from X and Y axis for precision lateral, joint, and crack measurement, simultaneous view of forward and unwrapped footage, auto measurement and distance recognition for optimal observation and defect coding.

Transporters

TRANSTAR LINE

Single conductor technology

Steerable and freewheel clutch

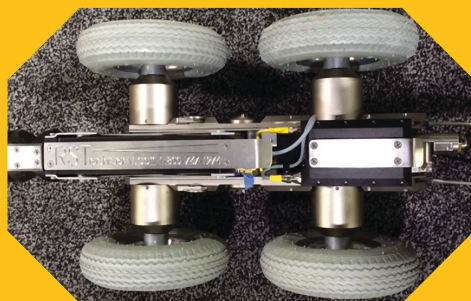
Most powerful tractor of its size with dual 90 watt motors

Water resistant per ipx7 requirements

Capable of distances of 2,000' in a single run

3 forward speeds, reverse and freewheel

Numerous options to extend inspection capabilities in a wide array of environments

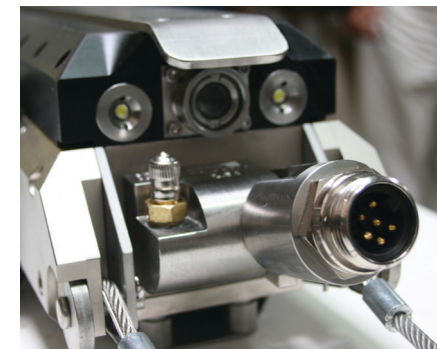


Features	TranSTAR II	TranSTAR	ProTRAK	Storm Drain	Mighty Mini
Pipe Sizes	6" to 24"	6" to 30"	6" to 30"	24" and up	4" to 12"
Pull Distance	2000'	2000'	2000'	3000'	750'
Steerable	✓	✓		✓	
Elevator	✓ optional	✓ optional		✓	✓ manual
Length	14"	19"	27"	36"	11"
Speeds Forward / Reverse	3 / 1 / freewheel	3 / 1 / freewheel	3 / 1 / freewheel	3 / 1 / freewheel	3 / 1 / freewheel
Motor / Power	2-90W Rare Earth	2-90W Rare Earth	150W Rare Earth	125W Rare Earth	90W Rare Earth

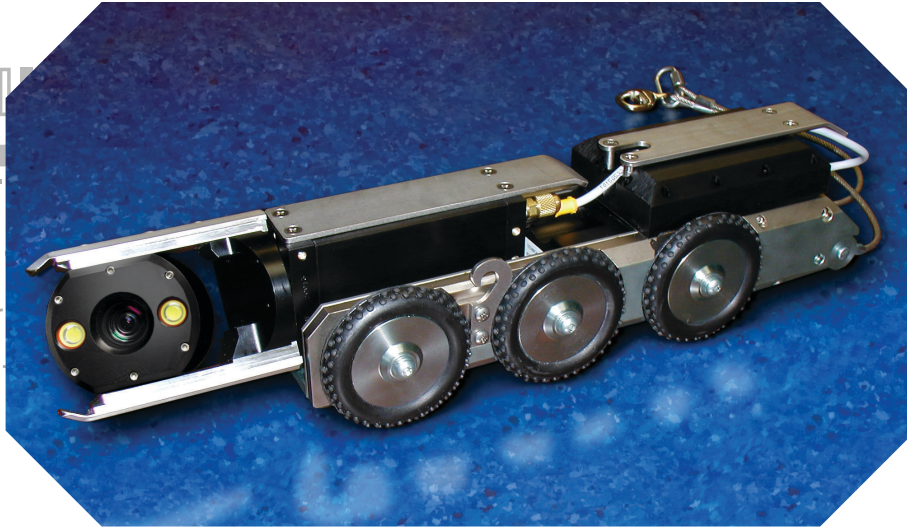
TRANSTAR

This robust, six-wheeled, steerable, all gear driven transporter is equipped with two 90W Rare Earth permanent magnet motors, making it the industry's highest power tractor of its size. This allows the tractor to inspect larger lines without the need for additional gear trains or transmissions.

The clutch allows rapid freewheel retrieval once the inspection is complete so production capability is greatly optimized. The TranSTAR, at 19" in length, offers tremendous versatility through its many standard features like its tilt up connector and integrated rear view color camera and options that include manual or motorized elevator systems, 512Hz pigtail sonde, axle adapters for large pipe inspection and various wheel sets for optimum combination of height and traction in any pipe.



COMPACT
POWERFUL
VERSATILE



TRANSTAR II

The TranSTAR II uses the same innovative technology as its larger counterpart—the TranSTAR. Dual 90 watt motors with 3 forward speeds, reverse and rapid freewheel deliver optimum productivity performance.

At just 14" in length, the TranSTAR II features a tilt up connector, rear view color camera and options such as manual and motorized elevator systems and multiple tire configurations, making it an extremely versatile addition to your inspection toolbox in a robust, compact size.



MIGHTY MINI

This unit's easily adjustable cantilevered camera mount and optional tire combinations allow for superior performance in small pipelines. The Mighty Mini Tractor can be configured to transport the RST 1306 camera or OmniSTAR Probe camera. Travel speeds up to 30' per minute with plenty of power generated by a 90W Rare-Earth permanent magnet motor, high efficiency planetary gear train and four-wheel drive.

PROTRAK CRAWLER

Available in single or multi-conductor configurations, the ProTRAK operates in line sizes from 6" to 30".

Three forward speeds, reverse and a freewheel mode for easy retrieval with travel speeds up to 55' per minute at full power. Specially designed, contoured pads, attached with dual stainless steel rivets on #40 stainless steel chain, provide a large contact surface for maximum traction and extreme durability.

Transporters

LARGE DIAMETER

Supports all RST Mainline Cameras

Remote controlled camera lift can center the camera in up to 60" pipe

For pipelines 24" and larger

Dual 26W (2600 lumens) adjustable LED array lights

Four-wheel drive with high efficiency gear train

Speeds up to 70' per minute

Large 11" tires

Options include:
Color back up camera
13" tires



PONTOON SHOWN WITH
TrakSTAR CAMERA

PONTOON DIMENSIONS

67L x 15W x 9H COLLAPSED

69L x 36.5W x 9H EXTENDED



STEERABLE STORM DRAIN TRACTOR

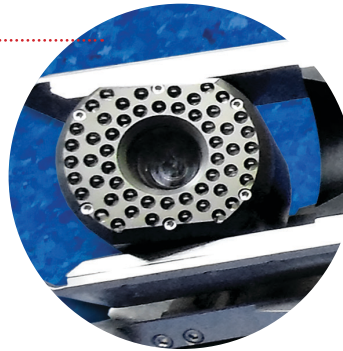
This four-wheel drive transporter is for all RST mainline cameras in 24" and larger pipelines! Its remote controlled motorized camera lift enables the camera to be centered into pipelines up to 60". Its four-wheel drive incorporates a highly efficient gear train.

RST has also developed a wide variety of skids, flotation devices and winch accessories for applications where motorized transporters are not feasible or practical.

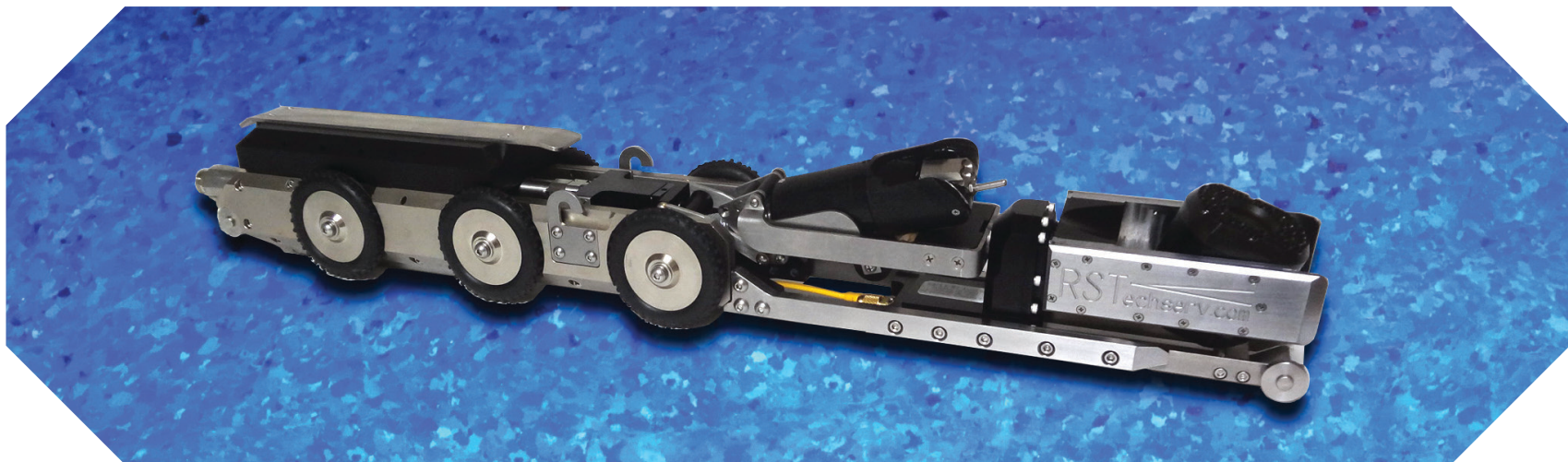
MAINLINE AND LATERAL INSPECTION SYSTEM

The Mainline and Lateral Inspection System performs mainline and lateral pipeline inspections from a single, fully integrated unit.

The system utilizes dual video monitors allowing operators to view the mainline and lateral lines simultaneously.



- ✓ Inspect mainlines from 6" to 24" and 4" to 8" lateral lines
- ✓ 40:1 zoom pan and rotate mainline camera with auto iris and auto focus
- ✓ Two high-resolution lateral camera options:
 - 1). The 1545 lateral camera offers auto-uprighting picture, retracts at the rate of up to 30' per minute, and features an integrated 512Hz sonde for locating.
 - 2). The RST RodSTAR adds pan & tilt capabilities and a unique rod to assist with maneuvering in challenging lateral deployments (shown below)
- ✓ Capable of mainline inspections up to 500' in length with lateral inspections of up to 150'
- ✓ Color backup camera and tilt up connector
- ✓ View mainline and lateral simultaneously
- ✓ Six-wheel drive tractor features three forward speeds, reverse and freewheel
- ✓ Optional locating receiver available



TAP CUTTER

The RST Tap Cutter is designed for American pipelines, which have longer distances between manholes compared to European pipelines.

RST's cutter is capable of 500-foot pipe runs due to its six-wheel drive, 90-watt powertrain, stabilizing bar, and unique cable design. This range eliminates the need for operators to redeploy it in order to complete the reinstatement process - a big time saver.

FEATURES

Ram Extends Cutting Arm Horizontally Up to Six" For Faster Cuts

Stabilizing Bar Increases Traction For Longer Pipe Runs

Six-Wheel Drive vs. Four-Wheel For Many European-Made Systems

Easy Deployment With Low-Drag Single Cable For Air Power and RST's Single Conductor Technology

Ideal for Removing Heavy Roots and Smoothing Lateral Offsets Before Relining

Accommodates Standard Cutting and Drilling Bits

STABILIZING BAR IMPROVES TRACTION AND LOCKS CUTTER IN PLACE DURING CUTS

UNIQUE RAM EXTENDS CUTTING ARM UP TO 6" TO MINIMIZE REPOSITIONING AND SAVE TIME

CUTTING HEAD ROTATES AT 12,000 RPM AND ACCEPTS ALL STANDARD CUTTING AND DRILLING BITS

SIX-WHEEL DRIVE, 90-WATT POWERTRAIN FOR LONGER PIPE RUNS

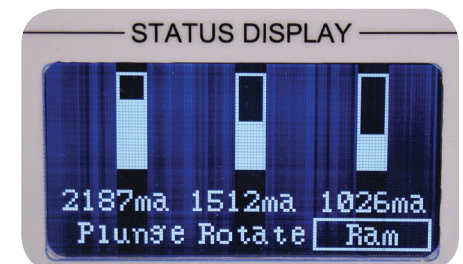
NEW RST RODSTAR CAMERA (PAN ONLY - ROTATES WITH AIR MOTOR)

TAP CUTTER CONTROLLER



This controller comes with the RST Tap Cutter and is also sold separately for use with other cutters.

- ✓ Control and monitor up to 10 different functions
- ✓ Proportional joystick control
- ✓ Programmable current limits to the motors to protect them from being damaged
- ✓ On screen status display of settings, test modes and equipment operations



RST HELIX - ADVANCED MANHOLE INSPECTION SYSTEM

The Helix was designed to increase efficiency and lower costs for municipalities and contractors. It can survey a manhole in under 60 seconds enabling a one-man crew to perform over 50 manhole inspections in a single day.

The Helix has an industry-leading six high-resolution cameras that capture panoramic imagery of every surface. Six active 3-D sensors record millions of spatial data points for precise measurements.

The Helix is the perfect solution to streamline the rehabilitation planning for manholes, lower costs, and protect your community.



"I CAN SAY WITH ABSOLUTELY NO EXAGGERATION THAT OUR PRODUCTION WITH THE HELIX HAD OUR CLIENTS IMMEDIATELY AS EXCITED AS WE WERE!"

- EMPIPE SOLUTIONS LLC (CONTRACTOR)



HELIX BENEFITS

Improve System Performance

Lower Operating Costs

Superior Data For Condition Assessments

Compatible with NASSCO's MACP Standard

Easily Source Inflow and Infiltration

Avoid Structural Failures

Increase Worker and Public Safety

Complete a Scan in Under 60 Seconds

Perform 50 Plus Inspections a Day

One-Man Work Crew

Minimize Traffic Impacts During Surveys

Survey Data Instantly Accessible and Shareable

Economical Deployment From a Van, Pick Up, ATV or Tripod

Cost-Effective and High-Leverage Technology

Portable Systems

THE CUBE

This is the perfect pipeline inspection system for easements, off road manholes or any hard to get to situation.

This little workhorse of a system is ideal for easement work or those organizations who want the power of a full mainline system in a free-standing, highly mobile format.

Housed in quarter-inch powder coated, glare resistant aluminum, The CUBE has forklift access both front and rear along with stainless steel lift and tie-down hooks for easy handling and storage.

Other outstanding features:

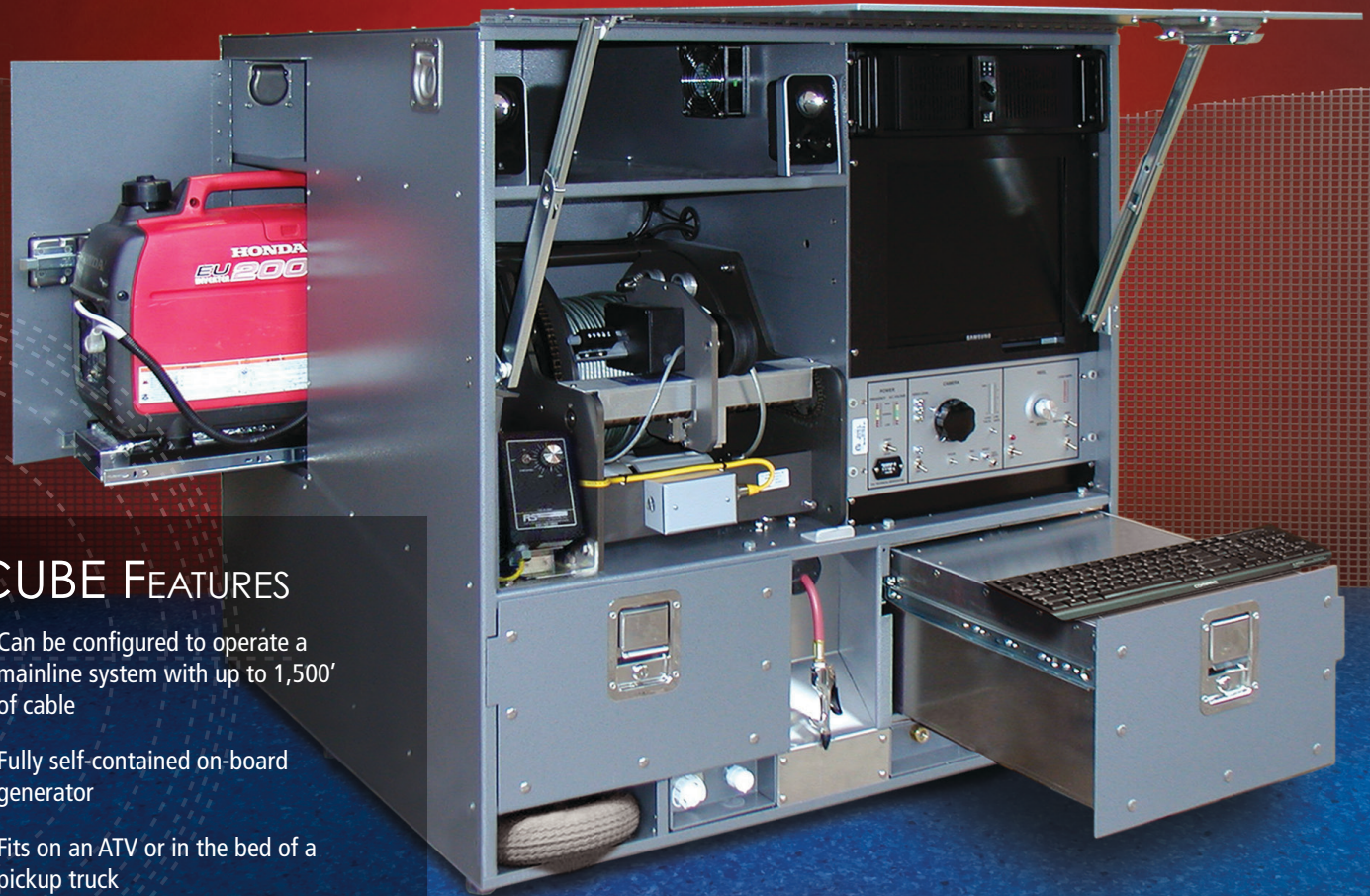
Rack mount or laptop data collection system

Two 500 lb. capacity storage drawers

Front access 9-gallon pressurized wash-down system

CUBE FEATURES

- ✓ Can be configured to operate a mainline system with up to 1,500' of cable
- ✓ Fully self-contained on-board generator
- ✓ Fits on an ATV or in the bed of a pickup truck
- ✓ MPEG Video recording capability



PRIVATE EYE 2 (SHOWN AT RIGHT)

The Private Eye 2 is compatible with all RST mainline cameras and tractors (shown here with the TranSTAR six-wheel drive tractor and TrakSTAR dual LED camera) and when combined with a Compact Portable Reel (CPR) loaded with single conductor cable, is capable of inspecting 4" to 200" diameter pipelines up to 1,500' in length.

The PE2 command center includes a Pelican® waterproof and crush proof case, which provides additional field durability.

This system is the perfect solution for easements, off road manholes or any hard to get to situation. It is also well suited for smaller municipalities or contractors desiring the power and capabilities of a full mainline inspection system in a highly affordable, all-inclusive mobile package.



QUICK PEEK Drainline Inspection System

- ✓ Inspect 2" - 10" diameter lines up to 300' in length
- ✓ High resolution, low lux, color camera
- ✓ Fully locatable with 512Hz in-line transmitter
- ✓ AC/DC input
- ✓ Keyboard for annotation
- ✓ Video/audio output
- ✓ Microphone
- ✓ Battery power option

Optional SD digital card recorder, laptop interface and WiFi interface are available to enhance inspection data recording and reporting capabilities.



- ✓ TFT LCD flat screen monitor with sun shade
- ✓ On-screen footage display
- ✓ Automated power adjustment
- ✓ MPEG Video recording capability
- ✓ Optional text writer and laptop with data collection software

RST's all-in-one, fully portable Quick Peek video inspection system is a compact, lightweight solution for drainline condition assessment.

The 7.0" bright LCD monitor, conveniently located on the handle, can easily be positioned to a comfortable viewing angle for the operator and is equipped with an adjustable sun shield/screen protector.

Easily accessible monitor controls include power mode, aspect ratio (screen size) and menu, plus set buttons for color, brightness, contrast, tint and volume. The side mounted AC/DC power source houses controls for all camera functions, and provides a camera test terminal, AC/DC input, video/audio output, keyboard input and a condenser microphone with on/off switch.

Specialty Applications + Controllers



SONAR PIPE PROFILER

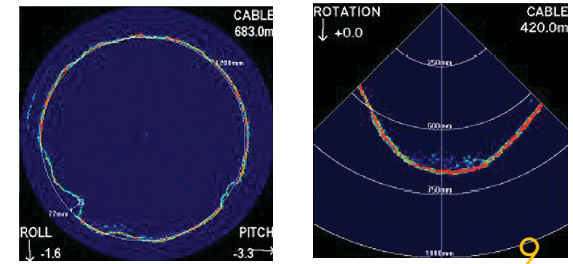
The RST single conductor Sonar Profiling system includes a underwater scanning transducer which may be mounted on a skid or flotation device, a sonar processor unit and the RST single conductor interface components.

The underwater scanning unit is housed in a stainless steel pressure vessel and works on up to 2,000' of armored single conductor cable.

As the scanner is moved through the pipe, an indication of the distance traveled is shown on the screen allowing for accurate determination of the location of defects in the pipe.

Internal sensors monitor and display Pitch and Roll indicators in analogue and digital form on the screen to show the orientation of the transducer unit.

- ✓ Real time continuous scanning over a full 360° in 1 second
- ✓ Windows® user-friendly software with USB hardware minimizes training time
- ✓ Direct capture to hard disk for high resolution image save and restore
- ✓ Dual tracking cursor for accurate on-screen measurements
- ✓ Internal pitch and roll sensors
- ✓ Quadrature and compatible cable counter interfaces are built in
- ✓ Automatic profile detection and output in ASCII format for import into third-party 3D modelling software



WELL CAM

The RST Well Camera is designed to inspect water wells from 4" to 30" in diameter. It provides a 360° radial view of the walls and works with up to 2,000' of RST single conductor cable when connected to an RST mainline controller. The camera is designed to withstand an applied pressure of 450 psi or be submerged in 984' (300m) of water.



INVESTIGATOR CAMERA

The RST Investigator Camera (shown left) is a fully self-contained portable, 12V rechargeable battery powered inspection system ideally suited for inspection of vertical assets such as manholes, access shafts, conduits and similar structures 4' and larger in diameter up to a depth of 21'. Fully submersible to 5', 10X Optical, 4X Digital Zoom Camera has 2 High Intensity White LED lights and digital video recording capacity.

Optional Mainline System Video Interface and Data Capture capability available.

CAMERA | TRANSPORTER CONTROLLERS

Mainline Controller

The Mainline Controller provides all the necessary power to operate and monitor the television inspection system.



All circuits are solid state with built-in protection circuitry. The back plate of the Mainline Controller contains all the

required plug-ins for the various locking cable connectors, each of which are separately indexed and labeled. The faceplate is permanently labeled designating the function or purpose of the various switches, meters and controls divided by POWER, CAMERA and REEL.

Joystick Aux Unit*

Ergonomically designed dual joystick controller allows for easy operation of



all camera and tractor functions with dedicated controls. Multiple mode selector enables operator to select component (i.e. standard tractor, storm

tractor or other) and controller will self-adjust to the selected unit's features.

**Wireless option available*

Handheld Aux Unit



Designed for remote use with portable and vehicle mounted mainline inspection systems. Compact and convenient, it performs all the functions of the desktop controller.

COMPONENT COMPATIBILITY

	TrakSTAR II Camera	TrakSTAR Camera	OmniSTAR Probe Camera	TranSTAR II Tractor	TranSTAR Tractor	ProTRAK Crawler	Storm Drain Tractor	Might Mini Tractor	Mainline & Lateral System
Private Eye 2 System	✓	✓	✓	✓	✓	✓	✓	✓	✓*
1375 Controller System	✓	✓	✓	✓	✓	✓	✓	✓	✓
1315 Controller	✓	✓	✓	✓	✓	✓		✓	✓
Mainline Controller	✓	✓	✓	✓	✓	✓	✓	✓	✓
TrakSTAR II Camera				✓		✓	✓		
TrakSTAR Camera					✓	✓	✓		
OmniSTAR Probe Camera								✓	
Sonar Profiler System	✓	✓							

**When mounted in a vehicle.*

Vehicles & Installs

Let us build your inspection dream machine. We offer build-to-suit configurations to meet your budget, applications and ergonomic requirements.



HIGH CUBE
STEP VAN
SPRINTER VAN
TRANSIT VAN
TRAILERS
ATVs AND MORE

*Choice of Gas or Diesel Engine
Available on Most Makes and Models*

The Right Stuff...

Our inspection vehicle designers can assist you in creating the optimum workspace. Elements such as extra storage, countertops, bathrooms, power sources, safety lighting, air conditioning, heaters and floor coverings are all available and fully customizable to ideally suit each individual customer's needs.

Retrofits are also available. Ask your representative for details.

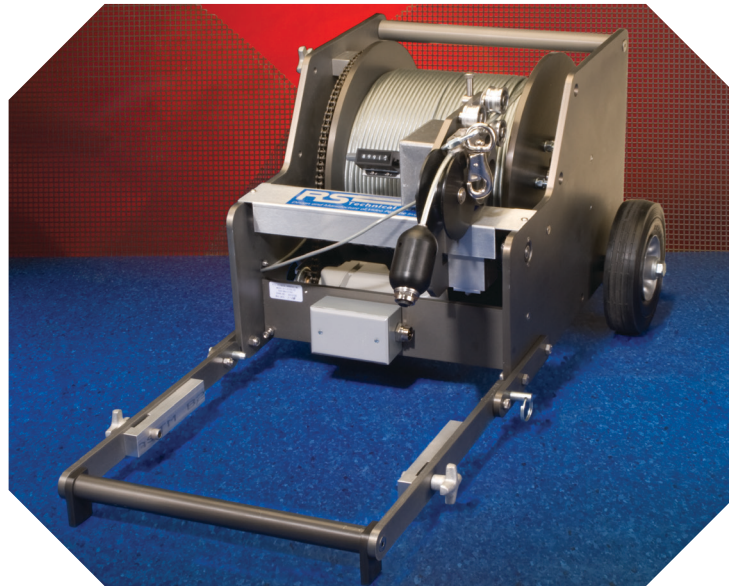


PORTABLE REEL

A small maneuverable portable reel with up to 1,500' cable capacity designed for use in restricted access areas. Ideal for mainline pipe inspections when large vehicle mounted systems are not required.

The reel operates from either a portable generator or Shore Power cord.

Offers maximum tractor footage by free-wheeling during cable pay-out, while the ½ horsepower motor provides quick, effortless retrieval of the camera system.



MAINLINE REEL

This powerful reel offers a capacity of up to 2,500' of double-armored single conductor cable with automatic level wind and footage counter. Unit features a variable speed motor and dual gear ratios.

- ✓ State-of-the-art micro-processor control electronics allows local and remote operation
- ✓ Gear driven cable drum eliminates excessive drag typically found in chain drive units which provides tractors the ability to travel greater distances
- ✓ Extreme-duty automatic cable level wind with heavy-duty, self aligning sealed bearings
- ✓ Chain drive connects the level wind shaft to the cable drum shaft for accurate timing of the rewind operation
- ✓ An electronic/mechanical footage counter is mounted on the level wind shaft to indicate cable travel in feet and tenths of feet at the reel and on the data display at the operator's station

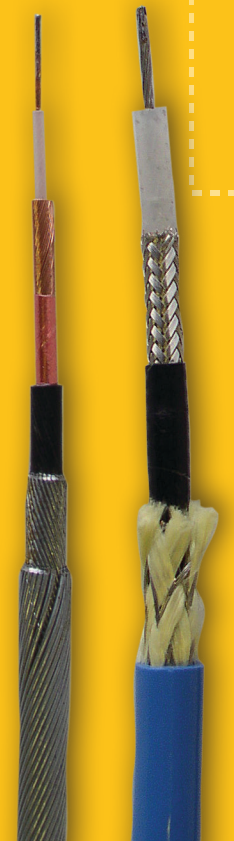


Reels + Cables

Two types of single conductor cable are now available.

Our traditional .25" OD double steel armored cable with 5,400 pound break strength and RST's new .34" OD Hytrel jacketed cable.

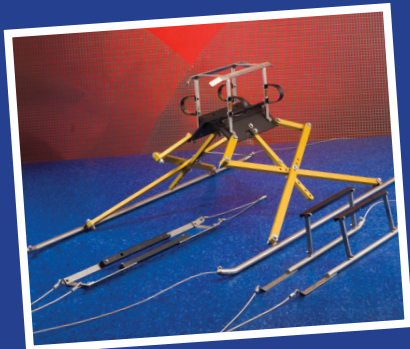
The new cable incorporates a braided Aramid strength member with 1,500 pound break strength.



Accessories

We offer a wide variety of accessories to extend the capabilities of your inspection equipment.

We have developed specialized accessories such as skids, flotation devices and winches where motorized transporters are not feasible or practical.



Skid Set with Winch Cable Accessories for use with all mainline cameras



WHEELS (pictured left to right)

Standard and Balloon Knobby Tires and **High Traction Caster Wheels** are designed for use on the TranSTAR line. The studded style (shown upper left) is recommended for special applications such as PVC pipe and heavy grease.

MegaTRAK is a high performance wheel set for use on the TranSTAR line and the Mighty Mini tractor. This style is recommended for special applications such as PVC pipe and heavy grease.

Pneumatic Tires are designed for the TranSTAR line and are available in two sizes and are required for large (12" and larger) pipe diameter inspections



Shown here is just a small sampling of what is available to complete your inspection "toolbox".

Tire/Wheel Type	TranSTAR II	TranSTAR	Storm Drain	Mighty Mini	Mainline & Lateral System
Knobby Tire	✓	✓		✓	✓
Studded Knobby Tire	✓	✓		✓	✓
Hi-Traction Caster Wheel	✓	✓		✓	✓
Studded Hi-Traction Caster Wheel	✓	✓			✓
Knobby Balloon Wheel	✓	✓			✓
6" Pneumatic Wheel	✓	✓			✓
8" Pneumatic Wheel		✓*			✓
13" Hi-Traction Wheel			✓		
MegaTRAK Wheels	✓	✓		✓	✓

*May Require Planetary Gear Reduction Kit.



R.S. Technical Services, Inc. supplies the industry's best asset management tools, from field data collection software to GIS database integration.

Whether you are new to computerized pipe survey data collection or if you are already committed to a particular software package, RST inspection systems provide all the necessary components to work with the software tools of your choice.

KEEPING YOU PRODUCTIVE AND PROFITABLE

In an industry where time is money, RST is committed to keeping your inspection investment running in optimum condition. Our outstanding after-sales support program features:

E-mail Support: techsupport@rstechserv.com

Repair service for your CCTV equipment is available from our factory owned service facilities located in California and Kentucky.

- ✓ Lifetime free loaner program*
- ✓ We strive for a 48-hour turnaround on repairs
- ✓ Fully stocked parts and supplies facility
- ✓ Three factory owned and operated repair locations
- ✓ Free telephone tech support weekdays from 7:00 AM to 7:00 PM EST

WARRANTY

R.S. Technical Services, Inc. (RST) warrants all items of our manufacture for defects in materials and/or workmanship from the date of receipt by the Customer.

Controllers, Reels & Cable	Duration	Transporters	Duration	Cameras	Duration
Mainline Controller	5 Years	TranSTAR Transporters	2 Years	TrakSTAR Cameras	2 Years
Joystick Aux Box	5 Years	ProTRAK Crawler	2 Years	OmniSTAR Probe	2 Years
Tap Cutter Controller	2 Years	Mighty Mini Tractor	2 Years	Well Camera	2 Years
Mainline Cable Reel	5 Years	Steerable Storm Drain	2 Years		
Compact Portable Reel	5 Years	Mainline & Lateral System	2 Years	Camera Lighting	Duration
Double Armored Sincon Cable	5 Years			Dual LED Light Arrays	Lifetime

**Based on Equipment Availability at Time of Service Request*

Software

DATA COLLECTION SOLUTIONS



Our industry is constantly evolving and during the last decade, software has grown into an indispensable tool to assist asset owners in making key decisions about their vital underground assets.

RST is here to help you integrate the best fit data capture technology into your pipeline inspection toolbox.

After-Sales Support

Since 1984, we've been a family owned and operated company. Our company repair and support policies have been and always will be based upon our customer's needs.

At RST, the sale is the beginning of the business relationship with all of our customers.

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PROUDLY MADE IN THE USA

